

BIG SIX TOWERS, INC.

A HOUSING COOPERATIVE SPONSORED BY
NEW YORK TYPOGRAPHICAL UNION NO. 6

60-10 Queens Boulevard, Woodside, NY 11377 | (718) 898-7022 | Management@bigsixtowers.nyc

To: Big Six Towers Residents
From: Management
Date: November 22, 2024
Re: **Laundry Room \$15 Authorization Hold for ACES Laundry**

Dear Residents,

We want to address a concern regarding the \$15 credit authorization hold that some residents have experienced when using the new ACES laundry room machines. This hold applies **ONLY** if you use a credit or debit card to directly activate the machines.

To avoid this inconvenience, we strongly encourage everyone to use the ACES laundry card instead of a credit or debit card to start the machines. **You can reload your laundry card as needed, and by doing so, you will not encounter the \$15 authorization hold.**

To further assist residents, ACES will place extra laundry cards in your laundry rooms for your convenience. If you have misplaced your laundry card, you can pick up a replacement card there and reload it as needed.

If you have not yet picked up your ACES laundry card, it is available at the management office. For those who can't make it by 5:00 PM, please notify management so we can arrange for Public Safety to provide you with your card.

Thank you for your cooperation, and we are here to assist with any questions or concerns.